FoneTrac - Overview

FoneTrac has been in use for several years by our corporate clients and their business travelers, NGO's and others. Based on numerous requests, IMG will expand the use of FoneTrac to include individual users traveling for business, leisure, study abroad, or for any other reason. The service offers more flexibility to meet the needs of those who do not benefit from a corporate travel security program.

The state-of-the-art FoneTrac mobile application – for iPhone, Android, Blackberry and Windows Phone – is a simple, intuitive, and affordable travel security app for international and domestic travelers. An eCommerce feature for individual users on the FoneTrac website will become available June 1.

FoneTrac contract-free service can be purchased for $12/month. There is no minimum subscription period or penalties for cancelation. The service comes with a free 3-day trial period. After downloading and installing the app, users can quickly enroll to enable full Microsoft Azure-based cloud functionality.

Key Features of FoneTrac® (www.fonetrac-go.com)

- FoneTrac Position-Locating: The FoneTrac app is a useful resource developed by IMG GlobalSecur that will enhance safety and security for all travelers. Currently, FoneTrac is in use by multinationals, travel providers, NGO's, and others.

- Users favor the app's simplicity, functionality and ready access to advice and emergency assistance. FoneTrac has proved a useful tool to confirm the continued safety of travelers, notify the need for emergency assistance, and to account for personnel in the aftermath of a major incident or natural disaster. The app works on iPhone, Android, Blackberry and Windows smartphones, as well as tablets, notepads and laptops.

- Knowing travelers' current locations is the first step in being able to assist someone in distress. FoneTrac allows users to Check-In on their own schedule and to send Panic Alerts when urgent assistance is required. FoneTrac's geo-location service pinpoints the location of a traveler to within 5-10 meters and sends alerts to a 24/7 Command Center. Users also can configure the app to notify selected individuals via text message and email.

- The smartphone app can be used anywhere there is a cell signal or Wi-Fi hotspot. The technology allows robust Check-In and Panic Alert notifications even in areas of low service availability.

- FoneTrac tracks user-notified locations. IMG continuously monitors worldwide threat levels and related issues and reconciles this information with known user locations. IMG will notify FoneTrac users of any situation or enhanced risk that may impact their safety.
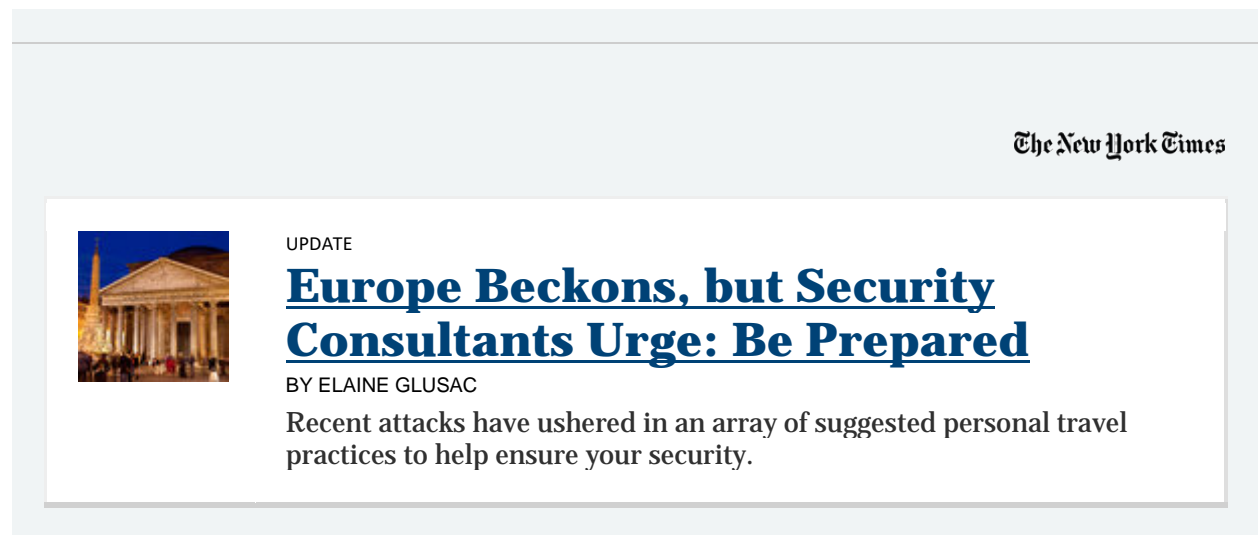
Key Information about FoneTrac®

- After selecting the monthly plan, users simply download the app to an iPhone, Android, BlackBerry or Windows phone and sign in. There is no need for a further sign in unless users quit the app. No additional equipment is necessary.

- FoneTrac does not monitor user locations or movements continuously for privacy and technical reasons. IMG relies on user-notified position-locations, except in the event of a Panic Alert which activates continuous monitoring until canceled.

- In partnership with UnitedHealthcare Global, IMG offers integrated access to medical assistance services at competitive rates via its SafeTrip offering. SafeTrip provides travelers with the knowledge that, should they become ill or suffer an unexpected incident or accident, they can quickly access the support and medical care they need. With a global network of 1 million physicians, clinics, hospitals and other specialist medical facilities, our partnership with UHC will help our users find the care they need, wherever and wherever they need it.

IMG Recent Media Coverage

(A NYT article last week provides additional information on this service.)

The New York Times

UPDATE

Europe Beckons, but Security Consultants Urge: Be Prepared

BY ELAINE GLUSAC

Recent attacks have ushered in an array of suggested personal travel practices to help ensure your security.

Recent Information on FoneTrac:

R4 Upgrade:
https://indd.adobe.com/view/4a97565b-4156-4e2f-9451-93815c3b6447

Features & Benefits
https://indd.adobe.com/view/ae7663e5-c3b9-4add-a7cd-c0d63202972c