



## TRAVEL SAFETY SERVICES

In an increasingly uncertain world, ensuring the safety and security of your travelers and employees stationed overseas is always a priority. GlobalSecur® is a flexible, affordable, and integrated protective solution that will ensure that your employees have access to services that will raise their travel security awareness and provide an effective response, when needed.

GlobalSecur® is a cost-effective, ideal travel safety resource specifically designed to help your travelers and overseas personnel by providing them with the necessary intelligence, guidance, advice and emergency response that will significantly enhance their health and safety and provide added peace of mind.

The GlobalSecur® one-stop security and medical assistance program was developed by international security experts with decades of industry experience, and is available as affordable optional components that meet your organization's unique and demanding requirements.

GlobalSecur® seamlessly integrates proactive advice with risk assessment, intelligence, threat monitoring, communications, and a robust response to emergencies.

The program will provide your organization with a comprehensive suite of services that include itinerary mapping, global threat monitoring, and FoneTrac® smartphone position-locating.

In concert with our specialist business partners, we also provide security and medical response, up to and including emergency evacuation. All services are available as cost-effective, optional components based on your specific requirements.

### One-Stop Travel Security and Medical Assistance Program

With GlobalSecur® your organization has access to an IMG-managed worldwide medical and security travel solution, one that was designed with the primary goal of enhancing the safety and health of your overseas personnel and business travelers.

We stand ready to manage all aspects of your GlobalSecur® deployment on your behalf as a key extension of your existing security effort. This "hands-on" approach, allows our clients to focus on their businesses while we handle security. At any time we have the ability to intervene in any emerging or actual situation — security, natural disaster or medical — that may require a response, up to and including employee evacuation.

This approach is possible because we take the time to develop an in-depth understanding of our clients' worldwide needs and operations. With this insight, we can manage employee and executive security on their behalf, while leveraging our international network of security partners. As a result, our clients benefit from the seamless provisioning of a wide array of medical, travel, and security services.

We offer an array of services to suit individual company operations, risks, and budget. Critically, there is no service bundling with GlobalSecur®. Our clients need only purchase the solutions they need, nothing more.

### Program Pre-Travel Information

It is always beneficial to raise traveler awareness prior to travel. This can be accomplished by means of pre-travel "Essentials" reports, access to more in-depth reports if necessary, receiving the Daily Intelligence Briefing, and by obtaining security advice from the GlobalSecur client-specific website, or by speaking with us. This approach has a positive impact on travelers, since they will be more aware of potential pitfalls and will know that there is a trusted resource available to assist with issues both major and minor.

## Pre-Travel Destination Threat Reports

IMG's in-depth reports for clients are based on their specific needs and concerns. These reports include an in-depth description and assessment of the destination's political, security and medical environment and its assessed impact on travelers and business operations.

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|---|---|
| ■ | Destination security/political overview   |
| ■ | Overview of location security threats   |
| ■ | Recent and current security issues of concern   |
| ■ | Medical concerns and precautionary advice   |
| ■ | Areas and places to avoid   |
| ■ | Personal protection recommendations (Principles of Personal Protection, low profile, safe transportation, etc.) |
| ■ | Other measures to enhance traveler safety   |
| ■ | Important contact information   |
| ■ | Location-specific medical services/hospitals, etc.  |
| ■ | Important location-specific contact information   |
| ■ | 24/7 contact number(s) for routine inquiries/emergencies (based on protocols agreed with the client)            |

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If needed, IMG can provide a website for your travelers that contains a wide array of proactive security advice. The content can be easily adapted/modified to suit your organizational needs.

IMG can assist regarding advising whether staff should travel to certain destinations. (In practice, employees can travel almost anywhere, provided the risks are known and appropriate protective measures are enacted.) Once your company's risk/cost threshold becomes known, we can advise you appropriately.

## Global Travel Monitoring & Location Positioning

We use advanced technology to conduct travel positioning on our clients' behalf. This is based on the traveler's itinerary, and/or FoneTrac®, a sophisticated smartphone and server-based locational technology developed by IMG. IMG reconciles location data with emergent threat intelligence to provide your travelers and corporate managers with real-time visibility of their current and emerging threat environment.

### FoneTrac®

FoneTrac® is IMG's worldwide monitoring solution with proven capabilities that can be used as a primary or secondary travel monitoring tool. FoneTrac® Check-In, and Panic button notifications provide immediate and accurate location position data and can interface directly with a US-based Emergency 24/7 Response Center (ERC). Our global security presence, together with those of our international business partners, provides the reassurance of a robust response.

The affordable FoneTrac® system is especially useful in emergencies, to supplement itinerary-based data, or when this information is unavailable or inaccessible (as with ground transportation journeys, or when onward travel data cannot be captured.)

FoneTrac®, now in 5th revision, is available as an app for the iPhone, Android platforms (Windows 8 Mobile version under development). (For more information, please visit [FoneTrac](#))

## Monitoring Actions

The following is a brief summary of the services IMG provides to support the safety of our clients' travelers:

- Immediate determination of whether the client has personnel at a particular location using itinerary and/or FoneTrac Check-In data.
- Assessing whether their employees (or expatriates) are likely to be affected by the issue or incident. Issue notifications, as needed
- Contact employees and client management directly, if circumstances dictate
- Dependent on the nature of the threat, discuss the situation with your management point-of-contact
- Respond to inquiries from employees who may be concerned
- Subject to your prior approval, deploy location-specific security/medical resources, as necessary

With GlobalSecur® the safety and security of your international travelers and overseas operations will always be the focus of our attention. IMG's long-standing business partners and worldwide resources will continue to provide you with the reassurance of a global security presence.

## SUPPORT SERVICES

**Worldwide Executive & Personal Protection** IMG has years of experience in assessing the threats and risks to key personnel and their families, whether at home, work, or overseas. Our low-key executive and personal protection programs are derived from the tried and tested practices currently used to protect senior managers and public figures. Our company is able to leverage the expertise of trusted security experts based around the globe. Over the years, IMG has developed numerous proactive programs to counter identified threats and mitigate potential risks.

**Secure Ground Transportation & Meeting Locations** IMG provides secure ground and aviation transportation services in most worldwide locations at competitive rates. Ground transportation services range from our International Car Service (vehicle and security-trained driver) to full protection details and armored vehicles. Additionally, we are able to provide organizations with secure and discreet meeting locations, including safe transportation.

**Safety Training & Security Awareness** Most organizations ensure that their employees have a base-level program in place to help raise awareness and to ensure an effective means of response when the need arises. Educating traveling employees about the potential safety and security threats in the areas they travel to can do a lot to increase their overall level of security.

Security awareness training can assist organizations to more fully understand their duty-of-care obligations. For travelers, the Daily Intelligence Briefing (DIB) – a compilation of up-to-date security and travel-related information – is a useful tool to raise their awareness and stay current on the potential risks of the international security landscape.

**Risk Assessments** Our services include overseas risk assessments, vulnerability assessments, security planning, and emergency preparedness. Our expert security consultants have years of experience preparing risk assessments and security analyses for multi-national companies, both large and small, and for executives and individual travelers. Our experts will help ensure that risks are accurately quantified and security measures properly assessed and cost-justified.

**Crisis Response & Emergency Evacuation** IMG emergency response, and evacuation plans have a proven track record. On multiple occasions, these plans have enabled organizations to respond to crises in an effective manner. To draft these plans, IMG employs a combination of in-house expertise and strategically placed partners to provide the most comprehensive guidance possible.

Our proactive services include crisis management training, forensic psychological training, seminars, simulations, and contingency planning. Additionally, we have experience in planning to avoid and respond to kidnapping, crime-related disaster, product contamination, political unrest, industrial accidents, labor unrest, strategic downsizing and organizational change, workplace violence, bomb threats, and more.

