

## GLOBALSECUR® TRAVEL SAFETY & SECURITY SERVICES

### **Incident Management Group, Inc.**

Founded in 1995, IMG is a comprehensive risk management and security services resource that helps organizations protect their brand, people, products and customer interests. IMG's globally-based services range from risk assessment and organizational readiness planning to operations support and incident management. IMG has over 100 years of managing partner practice and experience in the corporate security and consulting arenas.

IMG has partnered with ASI Group and MEDEX in order to provide clients access to a wide and integrated selection of overseas security services.

**GlobalSecur® Travel Safety Resource:** Highly personalized services that mirror a client's travel/overseas operations and include:

- Pre-travel briefings
- Online intelligence reports on over 220 countries and territories & 300 cities
- Itinerary tracking
- Individual/mass messaging and communications
- Emergency political/medical evacuation and medical response services
- Overseas contingency planning and hostile country evacuation support
- Specialized protective programs for higher risk locations or operations

Additional overseas support services include:

**Secure Meeting and Event Services:** Highly-customized and discreet planning and protective services for domestic and overseas major events, board meetings, etc.

**Worldwide Executive and Personal Protection services:** Country-specific programs that protect corporate travelers and in-country personnel and their dependents from criminal, terrorist and random attacks. Certain places and situations warrant the use of security escorts or bodyguards. In these circumstances, IMG and its business partners turn to our international system of experienced, professional and reliable local agents whose sole mission is to ensure that our clients are shielded from physical harm.

**Travel-Related Secure Ground Transportation Services:** IMG and its business partners arrange all types of ground transportation for thousands of passengers annually with deluxe town cars, sedans, vans, motor coaches, limousines, stretch limousines, armored vehicles and/or less expensive alternatives. Our services utilize high quality support to ensure on-time performance and professionalism. A 24/7 Operations Center is staffed with experienced, knowledgeable, well-traveled and tenured personnel. Ground transportation services feature:

- More than 150 countries
- More than 500 non-US cities
- Professional chauffeur service
- Guaranteed English-speaking drivers
- Multi-lingual drivers
- Driver/concierge
- International executive assistance
- Standardized security procedures
- Vehicle to match the city and country situation
- Fully insured

**Emergency Medical Services & Medical/Political Evacuation:** Each year, 20 million travelers and expatriates rely on our business partner MEDEX to find and pay for the medical care they need when they need it most. Over a 30-year period, MEDEX has developed resources throughout the world and assists travelers at any time, in any place.

Travel medical insurance and evacuation programs provide peace of mind knowing that travelers are covered should an emergency occur; coverage that is available at a low, affordable rate. Payment for medical services abroad is often costly and required upfront, which can delay treatment. MEDEX provides protection from the costs associated with emergency medical treatment, medical evacuations, return of mortal remains, and even travel for a loved-one to come to a traveler's bedside in the event of hospitalization.

In addition, MEDEX services are supported by the MEDEX Assistance Emergency Response Center. A leader in the travel assistance industry, MEDEX Assistance operates 24/7/365 to assist millions of travelers around the globe. With the ability to communicate in more than 100 different languages and with more than 59,000 international assistance providers, MEDEX Assistance is fully prepared and equipped to manage travel, medical, and security emergencies.

**Security Trained Drivers:** Security drivers trained in preventive security concepts and advanced driving techniques are available on request or if conditions dictate. Drivers comply with strict security measures that will lead them to avoid choke points and unsafe environments while driving clients to their destinations. Secure transportation allows a client to arrive safely; avoiding potentially dangerous situations, such as carjacking, as well as minimizing opportunities for ambushes and other criminal activity.

**VIP Meet and Greet:** English-speaking representatives can meet executives and travelers upon arrival via corporate aircraft or commercial airline at almost any destination in the world. Known and trusted representatives will usher the executive or traveler through immigration and customs and accompany them to their selected mode of transportation. The time wasted in line for customs and baggage is virtually eliminated, as are the security risks that can be present at various airports.

**Helicopter and Fixed Wing Charter Safety:** ASI auditors perform on-site safety and security assessments of private fixed wing and helicopter charter operators around the world. ASI's on-site evaluations encompass all aspects of the flight, ground and maintenance operations as they relate to operational capabilities and safety. The evaluation activities include confidential interviews, on-site observations, and analysis of manuals and practices as appropriate to the function under review. These functions include, but are not necessarily limited to, the areas of:

- Operational Policies and Implementation
- Safety and Security Management
- Flight Operations and Flight Crews
- Aircraft Maintenance Practices and Personnel
- Physical Facilities
- Aircraft Support Equipment
- Insurance and Legal Review

**Aircraft Security Management:** ASI, through its risk assessments of locations and airports around the world, understands the potential threats to an aircraft that a client may encounter. ASI can arrange appropriate solutions to these potential threats by providing security management and protective services through its network of dependable agents in centers throughout the world. Depending on the level of security required, ASI implements the appropriate preventive measures to ensure that no unauthorized individuals or vehicles gain access to the protected aircraft or the immediate surrounding areas. All aircraft security personnel must follow ASI's strict Post-Orders to eliminate potential tampering, vandalism or transgression against the aircraft. At times, based on the airport and situation, ASI will make arrangements to park the aircraft in a hangar or at a police/military facility.

**International GSM Cellular Phones:**

ASI provides the highest quality communications products that can be rented by the day, week or the month to meet your needs. The wireless rental enables you to stay in touch via one phone and one number throughout many countries worldwide, with all the business and personal advantages of being at home.

**Satellite Phones:** ASI provides the latest in satellite technology for remote areas not covered by any GSM network. Utilizing Iridium handheld satellite units or Nera Mini-M phones, you will be covered, whether in the mountains, desert or open-ocean.

**Aircraft and Helicopter Charters:** With ASI's network and experience providing aircraft and helicopter charters anywhere in the world, we can meet any company or individual's need. All air charters provided by ASI must adhere to strict Air Charter Operating Standards. ASI's first priority is flight safety. Air charters will take all the necessary precautions to ensure the safety of the passengers, crew and aircraft. ASI's air charters are required to undergo periodic audits or operational reviews. Topics subject to review include:

- Flight Safety
- Operating Procedures
- Crew Training
- Maintenance
- Management
- Accounting
- Air Charter Company certification
- Cargo and Passenger Operations
- Pilot Qualification and Certification.

All flight crews operating on behalf of ASI must operate in compliance with their local governing aviation authority. They shall obey all regulations pertaining to public air transportation operations. All flight crews will adhere to their local Civil Aviation Authorities' regulations pertaining to flight crew limitations and rest requirements. All charter crews provide courteous and friendly service to passengers with strict passenger pre-departure and in-flight customer care. The charter crews must follow ASI security procedures and recommendations while on the ground and in the air.