

IMG SERVICE SUMMARY - CORPORATE SUPPORT SERVICES & PROGRAMS

Incident Management Group, Inc.

Founded in 1995, IMG is a comprehensive risk management and security services resource that helps organizations protect their brand, people, products and customer interests. IMG's globally-based services range from risk assessment and organizational readiness planning to operations support and incident management. IMG has over 100 years of managing partner practice and experience in the corporate security and consulting arenas.

The following is a summary of IMG corporate services:

Strategic Reorganization and Labor Disturbances: Domestic and overseas strategic reorganization, plant closure and relocation, strike intervention and organizational change. IMG provides support and assistance to companies engaged in strategic downsizing initiatives or who are experiencing labor disturbances. Consultation and planning is provided to ensure (1) the continuation of critical business operations during a plant closure or strike; (2) the preservation of company assets and the safety of management personnel during and after this period; and, (3) an orderly plant closure or the successful resolution of a labor strike.

International Due Diligence and Research: Overseas financial and due diligence investigations to help ensure that new partnerships or other business relationships are consummated with companies that share common business ethics.

Crisis Management Consulting: Identification, assessment and prioritization of security risks, policy/program development, proactive planning for unexpected events, such as natural or man-made disasters, terrorist attacks, specific threats, etc.

Programs to address any situation which has the possibility to escalate, broaden or pose a significant threat to the reputation, operations or business performance of the organization e.g. a financial crisis, significant fraud, significant legal or regulator a breach, major accident/fire/explosion at a key location, loss of or threat to life, major breach or failure of IT systems.

Training of Crisis Teams (to correctly identify and respond to emerging crises), planning and support for crisis preparedness and management, multi-disciplinary crisis intervention, post incident analysis, intervention and response, (including Crisis Intervention Stress Management - CISM).

Business Impact Analysis (BIA): to help determine the impact on an organization should a potential loss occur, and to qualify and quantify the loss impact from the business interruption, operational, and financial standpoints. The BIA needs to ensure that there is not only effective recovery planning, but also effective risk management of anything that, if lost, could make an organizational irrecoverable.

Business Continuity Management (BCM): Program Development & support to help safeguard the interests of an organization's key stakeholders, reputation, brand and value-creating activities.

International Security Program Development: International risk assessment and security plan preparation, vulnerability assessments, accountability/communications programs for travelers and expatriates, emergency preparedness and contingency planning.

Forensic Psychological Services: Forensic risk assessment, threat evaluation, incident intervention and stabilization. Multi-disciplinary workplace violence prevention training and programs.

Global Security Logistics Services: Security analysis, design, development, implementation and audit of supply chain protocols and practices including transportation and distribution networks for pharmaceuticals, high-tech companies, automotive clients, etc.

Site Protection Services, System Engineering and Design: Comprehensive security programs designed to protect assets and personnel in various risk, overseas and domestic environments.

Fraud Prevention and Detection: Comprehensive and effective fraud prevention programs that include assessment of internal controls and validation of existing policies and procedures. Forensic audit and investigation services.

Technical Security Countermeasures (TSCM): Services designed to contain the dispersion of sensitive information and protect against hostile operations. Services are provided by IMG associates with proven experience with diplomatic missions and government programs.

Expert Testimony and Litigation Support: Post-incident expert witness testimony for clients subsequent to a catastrophic workplace event, security-related litigation support.